

FACTS TO BUILD ON

CSLB vs. Fraud

What the CSLB does: The Contractors State License Board was established in 1929 at the request of the building industry to protect consumers. Today, the Board continues to protect consumers before and after they hire building contractors. A fifteen-member board appoints the CSLB executive officer, or Registrar, and directs administrative policy for the 450 Board staff members who work from a headquarters office in Sacramento and district offices throughout the state.

CSLB licenses and regulates contractors, investigates complaints against contractors, and through its Statewide Investigative Fraud Team (SWIFT), works to eliminate the number of unlicensed contractors working in California.

Also, the Board provides free publications about hiring contractors and the construction process. It also maintains an informational web site and toll-free automated telephone response system that provide the public with contractor licensing information.

NORTHERN SWIFT: (916) 255-2924

SOUTHERN SWIFT: (562) 466-6017